

## PRIVACY POLICY

Solace Labs respects the privacy rights of its customers and protects the personal information collected, stored and used in connection with Solace Labs products, services and websites (the "Services"). To further this commitment, we have adopted this Privacy Policy ("Privacy Policy") to guide how we collect, store, and use the information you provide us.

### I. SCOPE OF THIS PRIVACY POLICY

This Privacy Policy applies only to personal information submitted and collected through the Services. By installing, using, registering to or otherwise accessing the Services, you are accepting the practices described in this Privacy Policy.

By using our App or website, you are signifying your acceptance of this Privacy Policy. If you do not agree to this Privacy Policy, You shall not access or use our App or website. Your continued Access or Use of our Apps or websites following the posting of changes to this Privacy Policy will be deemed to be the acceptance of these changes by the User.

### II. INFORMATION COLLECTED

#### Personal Information

To access the Services, Solace Labs may collect information about you, but only if you voluntarily provide it to us. The types of personal information collected in conjunction with the activities listed above will vary depending on the activity. The requested Personal Information may include, but are not limited to: (i) your name, (ii) mailing address, (iii) telephone number, (iv) email address, (v) photo or other image, (vi) credit card information, and (vii) location.

#### Non-Personal Information

For purposes of this Privacy Policy, "Non-Personal Information" means information that does not directly identify you. Solace Labs may use tools or third party analytical software to automatically collect and use certain Non-Personal Information that does not directly enable Solace Labs to identify you. The types of Non-Personal Information Solace Labs may collect and use include, but are not limited to: (i) device properties, including, but not limited to IP address, unique device identifier or other persistent or non-persistent device identifier ("Device ID"); (ii) device software platform and firmware; (iii) mobile phone carrier; (iv) geographical data such as zip code, area code and approximate location; (v) game progress, time used playing, score and achievements; (vi) other Non-Personal Information as reasonably required by Solace Labs to enhance the Services and other Solace Labs products and services.

#### Cookies

Whenever you access the App or website we may place "cookies" on your hard drive for record-keeping purposes to enhance your experience or sometimes to personalize your experience. Cookies are small text files that are placed on your computers or mobile's hard drive by the App you visit. Cookies help us to identify information relating your activities and to retain information relating to your preferences and history on the App.

Ad targeting cookies: Urva Apps and/or our service providers may use advertising cookies to deliver ads that are more relevant to you and your interests. You may choose to disable cookies by turning off cookie feature on the web browser. However, by disabling this feature, some parts of the App may not function properly. This may prevent You from taking full advantage of the App.

### III. USE OF INFORMATION COLLECTED

Solace Labs may use your Personal Information to send you messages about our company or our features, products or services, or promotional material from some of our partners, or to contact you when necessary, unless you have not consented to allow Solace Labs to use your data.

Solace Labs also may use your Personal Information and Non-Personal Information, both individually or combined together, for editorial and feedback purposes, for marketing and promotional purposes, for statistical analysis of users' behavior, for product development, for content improvement, for customer support and technical support, to manage and provide the Services, and to customize content and layout of the Services.

Names, postal and e-mail addresses and phone numbers collected may be added to our databases and used for future calls and mailings regarding site updates, new products and services, upcoming events and the status of orders placed online.

Solace Labs does not sell or rent your Personal Information to third-parties for marketing purposes without your consent. Solace Labs may share your Personal Information you provide with Solace Labs subsidiaries and related companies. Solace Labs may share Personal Information with business partners that assist Solace Labs in providing you services. Solace Labs is committed to giving you the choice whether or not Solace Labs uses your information for marketing purposes or shares information with business partners.

The app does use third party services that may collect information used to identify you.

Link to privacy policy of third party service providers used by the app

- [Google Play Services](#)
- [AdMob](#)
- [Facebook Audience Network](#)
- [Firebase Analytics](#)

#### IV. COLLECTION AND USE OF CHILDREN'S PERSONAL INFORMATION

The Services comply with the Children's Online Privacy Protection Act ("COPPA"). Solace Labs does not knowingly collect personal information from children under the age of 13 through the Services. In addition, in the event that a user identifies himself or herself as a child under the age of 13 within the Services or in connection with any Content or Software, Solace Labs will not collect, store or use any personal information of such user. Further, in the event that Solace Labs receives personal information that Solace Labs discovers was provided by a child under the age of 13, Solace Labs will promptly delete such personal information in a secure manner.

#### V. SAFEGUARDS

Solace Labs maintains appropriate safeguards that ensure the security, integrity, and privacy of the personal information we collect and store about our account holders, including children under 13. Personal information collected by Solace Labs is stored in secure operating environments that are not available to the public and that are only accessible by authorized employees. In addition, our online store uses industry-standard encryption to prevent unauthorized electronic access to sensitive financial information such as your credit card number.

#### VI. Android Permission

Some of our Android mobile apps and games (together called "Products") may require permissions like : android.permission.BIND\_DEVICE\_ADMIN, ACCESS\_COARSE\_LOCATION, ACCESS\_FINE\_LOCATION, ACCESS\_NETWORK\_STATE, ACCESS\_WIFI\_STATE, CAMERA, INTERNET, READ\_CONTACTS, READ\_EXTERNAL\_STORAGE, READ\_PHONE\_STATE, RECORD\_AUDIO, SEND\_SMS, SET\_WALLPAPER, SYSTEM\_ALERT\_WINDOW, FLASHLIGHT, VIBRATE, WAKE\_LOCK, WRITE\_EXTERNAL\_STORAGE (collectively called the "Permissions"). All Permissions are used to provide best user experience. All personal and non-personal information collected by the use of above Permissions are used only by the Products itself and are not stored, used, disclosed outside of the Products.

#### VII. ACCESS TO PERSONAL INFORMATION

Solace Labs makes good faith efforts to enable you to review, update or correct your personal information in Solace Labs possession. In order to do so, please contact our Privacy Policy Administrator at [solacianlabs@gmail.com](mailto:solacianlabs@gmail.com). Solace Labs will need sufficient information from you to establish your identity and to verify your access request, and also to assist us in handling your request.

#### VII. Contacting US

If You have any questions about this Privacy Policy, practices of our Apps, Games and websites or Your dealings with the Apps or websites or any of the features or any Legal Queries about the Apps and websites, please contact Solace Labs at: [solacianlabs@gmail.com](mailto:solacianlabs@gmail.com)